

PRIVACY NOTICE

– Processing of job applications and quote request form submissions –

1. General legal notice

This privacy notice contains the rules regarding the processing of personal data carried out by Protocall 2009 Kft. (as Data Controller) in connection with job applications, as well as information about such data processing.

We process the personal data of individuals whose data are processed on the basis of their consent.

Please note that your personal data are stored on the legal basis of consent. You may submit any requests related to data processing using the contact details provided below.

2. Identification of the Data Controller

Name of Data Controller: Protocall 2009 Kft.

Registered office: 2724 Újlengyel, Ady Endre utca 41.

Postal address: 1134 Budapest, Tüzér utca 39.

Telephone number: +36 1 432 1230

E-mail address: protocall@protocall.hu

Website: www.protocall.hu

3. Legal basis of data processing

Data processing related to job applications is carried out on the basis of consent.

Accordingly, the legal basis of the processing is the Act CXII of 2011 on Informational Self-Determination and Freedom of Information (Info Act), and Article 6(1)(a) of Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR).

4. Purpose of data processing

The purpose of data processing related to job applications is to fill vacant or newly established positions. The overall aim of the processing is the selection of the appropriate candidate.

5. Categories of personal data processed

- name
- place of birth
- date of birth
- address
- telephone number
- e-mail address
- mother's name
- photograph
- education/qualifications
- employer notes (if prepared about the candidate)

Please ensure that you always provide accurate data.

Apart from the above, we do not request or accept the provision of any other personal data. Therefore, please do not send, provide, or share any other personal data or special categories of personal data (e.g. data revealing ethnic origin, political or religious affiliation).

The personal data processed shall only be handled to the extent necessary for the Data Controller's newsletter service, where applicable.

6. Data processing and data transfer

No data transfer takes place in connection with internal job applications.

7. Duration of data processing

Following the selection of the appropriate candidate and the conclusion of an agreement, personal data are deleted.

8. Storage of data

The personal data you provide are stored both digitally and on paper.

9. Your rights and remedies

If your personal data are processed, you are entitled to several rights, which may be exercised by submitting a request to any of the contact details listed in point 2.

Right of access and rectification

You have the right to access your personal data at any time, request a copy of them, and request their rectification or update.

Under the right of access, you are entitled to receive information on:

- a) the purposes of the processing;
- b) the categories of personal data concerned;
- c) the recipients or categories of recipient to whom the personal data have been or will be disclosed, including third-country recipients and international organisations;
- d) where possible, the envisaged period for which the personal data will be stored;
- e) your right to request rectification, erasure, or restriction of processing, and your right to object to processing;
- f) the right to lodge a complaint with a supervisory authority.

If you wish to exercise these rights, please contact us using any of the contact details listed in point 2.

Right to data portability

You are entitled to receive your personal data in a structured, commonly used, machine-readable format. This means that you may receive the personal data we process about you in a format that can be transmitted electronically to another controller.

If you wish to exercise your right to data portability, please contact the Data Controller using any of the contact details listed above.

Right to erasure

You are entitled to request the erasure of your personal data if:

- a) the personal data are no longer necessary for the purposes for which they were collected;
- or
- b) you withdraw your consent and there is no other legal basis for the processing; or
- c) you object to the processing; or
- d) the personal data have been unlawfully processed; or
- e) erasure is required to comply with legal obligations.

If you wish to request erasure of your personal data, please contact us using any of the contact details provided in point 2.

Right to restriction of processing

You may request the restriction of processing if:

- a) you contest the accuracy of the personal data; or
- b) the processing is unlawful, but you oppose erasure and request restriction instead; or
- c) the Data Controller no longer needs the personal data, but you require them in connection with a legal claim; or

d) you have objected to the processing and await verification whether the Data Controller's legitimate grounds override yours.

If you wish to request restriction of processing, please contact us at any of the contact details in point 2.

Right to object

You may object at any time to the processing of your personal data. Should you wish to do so, please contact us via any of the contact details provided.

If the exercise of your rights is refused, or if you are dissatisfied with the response received, you may enforce your data protection rights before a civil court or lodge a complaint with:

Hungarian National Authority for Data Protection and Freedom of Information

1125 Budapest, Szilágyi Erzsébet fasor 22/c.

Postal address: 1530 Budapest, Pf.: 5.

Telephone: +36 (1) 391-1400

E-mail: ugyfelszolgalat@naih.hu

Dated: 13 November 2025

DATA PROCESSING RELATED TO THE QUOTE REQUEST FORM

1. General legal notice

This privacy notice contains the rules regarding the processing of personal data carried out by Protocall 2009 Kft. (as Data Controller) on its website in connection with the completion of the quote request form.

The personal data of the natural person completing the quote request form (hereinafter: Data Subject) are processed on the basis of the **Data Subject's voluntary consent**.

Requests related to the processing of your personal data may be submitted to the contact details below.

2. Identification of the Data Controller

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Telephone: +36 1 432 1230

E-mail: protocall@protocall.hu

Website: www.protocall.hu

3. Legal basis of data processing

Data processing related to the quote request form is carried out **on the legal basis of consent**, in accordance with Article 6(1)(a) GDPR.

Consent may be withdrawn at any time; withdrawal does not affect the lawfulness of processing carried out before withdrawal.

4. Purpose of data processing

The purpose of processing personal data provided via the quote request form is:

- receiving the Data Subject's inquiry,
- contacting the Data Subject,
- preparing and sending a **price quote** for the requested services,
- communication and coordination related to the quote request,
- preparation of a potential contract.

The Data Controller processes the Data Subject's personal data only to the extent necessary for achieving these purposes.

5. Categories of personal data processed

The following personal data may be provided when completing the quote request form:

- name
- company name (where relevant)
- e-mail address
- telephone number
- the content of the quote request, details of the requested services
- any additional information provided in the free-text message field

Please do not provide **special categories of data** (particularly data revealing ethnic origin, religious beliefs, health data, or political opinions).

6. Data processing and data transfer

The Data Controller does **not** transfer personal data provided via the quote request form to third parties and does not make them accessible to unauthorised persons.

If necessary, the following data processor may be involved:

- IT system operator / hosting provider — who ensures the technical operation of the website and may access personal data only under the instructions of the Data Controller.

The data processor may not make independent decisions and acts solely in accordance with the Data Controller's instructions.

7. Duration of data processing

Personal data provided through the quote request form shall be retained:

- until the inquiry is answered and closed,
- thereafter for a maximum of **12 months**,
- or until the Data Subject withdraws consent.

If the quote request leads to contract conclusion, further retention may occur in accordance with statutory obligations (e.g. accounting laws).

8. Storage of data

Personal data are stored in digital form, using appropriate technical and administrative measures to protect against unauthorised access, alteration, transmission, deletion, or destruction.

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